



Consultation Process: Phase 1 May – June 2007
Developing An Industry Plan for
Tasmania's Community Service Organisations

Why is an Industry Plan important?

- It's a way for the industry to shape and drive its own future, to ensure we are a viable prospering industry in order to support the people we work with.
- To focus our united energy on the key priorities affecting us across the industry eg. workforce development and the skills shortage, funding for real cost of services.
- It attracts proper recognition for the importance of the community services industry in the Tasmanian community, society and economy.
- It is a vehicle for developing cohesion in the industry (identity, vision, values) that can increase our influence on policy development.
- It builds the confidence of funding providers in our industry.
- It supports improved communication with the general public.

What is an Industry Plan?

- A strategic plan - a vision, priorities for action, an implementation plan, a monitoring and review mechanism, a way to be accountable to each other, our communities and the people we serve.
- A mechanism to identify what the challenges and the opportunities for the industry over the short, medium and long term
- A practical way to develop and implement strategies that will help to;
 - build our capacity of the industry to better respond to social need, and
 - manage challenges and opportunities as they arise.

Governance Proposal

Getting governance right is the critical issue in this first stage.

Your feedback is essential for making sure we get governance right.

- Consultative Committee – sector only, self nomination process & election in June 07. Role is to ensure consultation and communication across the sector, large membership. No decision making but gives critical guidance to Steering Group.
- Steering Group – appointed by Consultative Committee, decision making, governance role, accountability to sector for getting the outcomes.
- Working Groups – to be requested by Steering Group for key pieces of work throughout the process, membership will be open to a wide range of people, time limited, output specific project groups under direction of Steering Group.

Critical Phase 1 Consultation Questions:

Does your organisation support the development of an Industry Plan?

What is your view on the governance proposal?

Where did the idea for an Industry Plan come from?

- It is common for industries as they mature to take this route to strengthening their lobbying capacity & developing their relationship with government.
- In 1998 a compact/partnership with Tasmanian Government was floated but did not progress.
- The Premier committed to supporting the development of an industry plan in a May 2006.

Where TasCOSS looked for precedents and models:

- All other states have some kind of agreement with their state governments and report it is useful in holding each other accountable to agreed principles.
- However, in this model State Governments have the deciding power in an agreement, if they walk away, we're left with nothing.
- Western Australia has an industry plan/partnership agreement mix, and are currently moving to an industry plan process within the sector.
- Other states are starting to have serious conversations with their sectors about the future. Nationally, Australian Council Of Social Service also doing some of this work.
- Other industries in Tasmania have Industry Plan in place, the development of which has been supported by the Dept Economic Development, and this has facilitated the Government's support of the development of those industries.

The proposal:

How would we to get there?

Step 1 Identify our objectives, vision, values as an industry (*the current phase of consultation*)

Step 2 Objectives for an Industry Plan (*identify our challenges and opportunities*)

Step 3 Identify strategies to achieve our objectives (*respond to challenges and opportunities*)

Step 4 Gap analysis: responding to challenges and opportunities
(*what can we do now? what do we need to do the rest?*)

Step 5 The Industry Plan (*Vision Objectives Priorities Strategies Who When*)

What would the Industry Plan look like?

Part 1 Vision, Goals and Values

Part 2 Objectives, Purpose and Scope

Part 3 Relations between Stakeholders and Community Services Organisations

3.1 Partnership Agreement with State Government

3.2 Working locally with Commonwealth Government Agencies

3.3 Developing relationships with private /corporate / sector / industries

Part 4 Enhancing Industry Capacity:

4.1 Industry Policy: Agreements with State Government

4.2 Strategies for Supporting Industry Development

Part 5 Monitoring and Review