



The Industry Plan is the way community service organisations are acting on the critical issues for our sector. It is driven and owned by community services organisations across Tasmania.

The Working Groups have started work on developing strategies for Plan.

In this newsletter you will find:

- What work is being done.
- A short description of the scope of the four critical issue areas.
- Next steps for getting your input into the content of the Plan.
- Who to contact to get involved.

Investment in Social Services

Scope of the issues

There is little agreement about what is a reasonable administration cost – but the real costs of a professional and quality assured organization are increasing and unavoidable.

Reliance on project funding and inconsistent pricing undermines an organisation's viability.

Compliance costs are high and the sector seeks efficiency through consistency in compliance demands.

- The working group has met 3 times and developed a position and set of strategies for consultation.
- The core strategy is making a shift to an investment model of approaching the sector and service pricing is proposed away from the purchase –provider model.

Workforce development and planning

Scope of the issues

Finding staff is increasingly difficult – what will we do about it?

How do we get the right training and development that is responsive to changing client need and emerging practice and fosters innovation in client care?

What will we do about the low wages under our contracts and the community service award?

- The working group has met 2 times and draft content is under development.
- The strategies so far include key issues like wages, training & promotion of the sector as a career choice.

Service planning

Scope of the issues

What service should be funded where in Tasmania? How can we work more systematically with government in determining this?

Lots of data is collected but do we or the government use our data strategically and collaboratively to plan and develop our services? We need to develop evidence base for our advocacy and planning.

- The working group has met 3 times and draft content is under development.
- A survey with a sample group was conducted to test the scope.

Vision, values and objectives of the community services industry

What unites us as community service not-for-profit providers? What distinguishes us from other human service providers? What kind of community are we striving for?

- 2 workshops have been held and a draft values and vision statement has been developed.
- Second workshop was held with the Peaks and Steering Group.

Next Steps

- April – May 2008 Working Groups will test draft content around the state across sector
- June 2008 1st draft Industry Plan will be developed
3rd Steering Group meeting
- July 2008 Draft Industry plan will be tested around the state, across sector
- October 2008 Industry Plan launched at TasCOSS Fairer Futures Conference

Key Contacts

Steering Group Chair: Therese Taylor, CEO Colony 47 6222-1518 0419-302-777
thereset@colony47.org.au

Project Team: Maree Fudge, TasCOSS, 6231-0755 0448-310-755
maree@tascoss.org.au

Working Group Chairs:

Vision, Values, Objectives
Therese Taylor, Colony 47 6222-1518 0419-302-777
thereset@colony47.org.au

Real Cost of Services Noel Mundy, Mission Australia 6234-3240
mundyn@missionaustralia.com.au

Workforce Development and Planning
Tim Jacobson, HACSU 1300 88 00 32
tim@hacsutas.org.au

Service Planning Jill Maxwell, Volunteering Tasmania 6432-4335
burnie@volunteeringtas.org.au

Industry Plan Steering Group Members 2008

Name	Organisation	Service Sector	Contact details
Kellie Ashman	St Michaels Association	consumer	6340 1861 kellieashman@bigpond.com
Patrick Carlisle	Richmond Fellowship	mental health	6228-3344 admin@rftas.org.au
David Coe	Oak Enterprises/NDS President disability		6272-8244 David.coe@oakenterprises.com.au
Ken Hardaker	Advocacy Tasmania	advocacy	6224-2240 K.Hardaker@advocacytasmania.com.au
Tim Jacobson	HACSU	union	1300 88 00 32 tim@hacsutas.org.au
Tamara Johnstone	Northern Suburbs Community Centre	community development	6326 5506 nscc@iprimus.com.au
Chris Jones	Anglicare	housing	6231 9602 c.jones@anglicaretas.org.au
Gwyn Jones	Mental Health Consumer Network Tasmania	consumer	6224 7859 tmhcn@mhct.org
Roseann Lee-Luttrell	NW CASA	sexual assault	6431 9711 nwcasa@southcom.com
Cedric Manen	MRC South	culturally & linguistically diverse	6234 9411 cmanen@mrchobart.org.au
Kevin Marriott	TasCAHRD	preventative health	6234 1242 kmarriott@tascahrd.org.au
Jill Maxwell	Volunteering Tasmania	volunteering	6432 4335 burnie@volunteeringtas.org.au
Tom Muller	TasCOSS	community legal	6231 0755 tom@tascoss.org.au
Noel Mundy	Mission Australia	children and families	62343240 mundyn@missionaustralia.com.au
Stuart Smith	City Mission/ATDC Chair	alcohol and other drugs	6391 8013 stuart@citymission.org.au
Therese Taylor	Colony 47	employment	6222 1518 thereset@colony47.com.au
Teresa Moore	Youth Network of Tasmania	youth	6223 5511 eo@ynot.org.au